# Temenos Compliance Advisory Identifying and Mitigating Compliance Risk



### Presenters





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### What are we Discussing Today

- Adequacy of Compliance Management System (CMS)
- Is a Compliance Risk Assessment part of your compliance program?
- Top Risk to Consider in 2020

A strong foundation is critical!



### Goals of your CMS Program

- Goals for an Effective CMS
  - Establishes its Compliance Responsibilities
  - Communicates Responsibilities to Employees
  - Meeting Requirements
  - Compliance Monitoring
  - Corrective Action and Update as Necessary



### **CMS Components**

- Two Components
  - Board of Directors and Management Oversight
  - Written Compliance Program
    - Policies/Procedures
    - Training
    - Monitoring
    - Consumer Complaint Program



### Is your CMS Adequate?

"To maintain legal compliance, an institution must develop and maintain a sound compliance management system (CMS) that is integrated into the overall framework for product design, delivery, and administration across their entire product and service lifecycle."

- CFPB, "<u>Compliance Management</u> <u>Review Examination Procedures</u>"



### Your Compliance Risk Assessment is the next step

- Framework and Methodology
- Elements of a Leading
   Compliance Risk Assessment
- Defining your Tolerance and Identifying Factors
- Risk Drivers
- Assessing your Exposure



## Building a framework and methodology

- Quantity of Risk
- Quality of Risk Management
- Aggregate Synopsis
- Direction of Risk



## Define tolerance of risk and risk factors

- Comprehensive, Dynamic, and Customizable
- Outline and organize for effective risk mitigation
- Applying the methodology and conducting the risk assessment



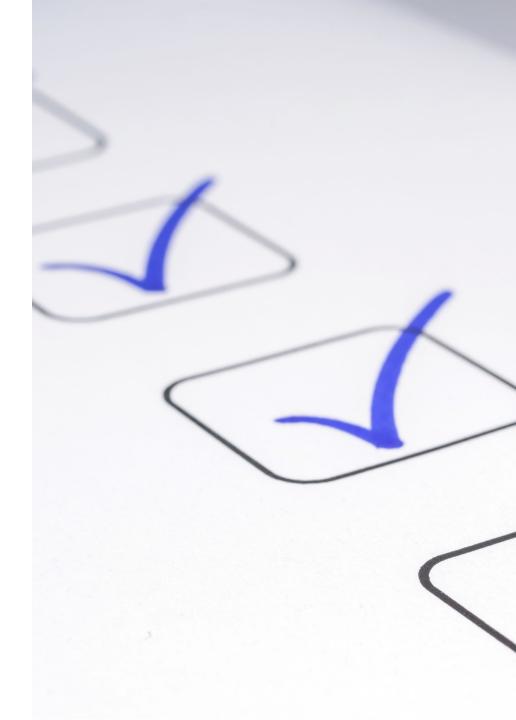
### Key risk drivers to consider

- Legal Impact
- Financial Impact
- Business Impact
- Reputational Impact



## Elements of a leading compliance risk assessment

- Input from cross-functional team
- Build on what has already been done
- Establish clear risk ownership
- Assessment should be actionable
- Treat the assessment as a living, breathing document
- It's not a once and done activity
- Leverage data



## Assessing your exposure to compliance risk

- Failures
- Missteps
- Compliance program changes
- Communication
- Costs
- Position of authority



### **Top Compliance Risk for 2020**

- Regulatory Change and Political Uncertainty
- Economic Conditions
- Technology
- AML/BSA
- Regulatory Change and Change Management



### **Top Compliance Risk for 2020**

- Fair Lending
- Regulatory Enforcement
- Obstacles to Compliance
- Culture
- Third Parties







### Thank You

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