



**Todays Cybersecurity Risks** 

June, 2018

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  - Wealth Advisory
  - Outsourcing
  - Audit, Tax, and Consulting
- More than 4,500 employees
- Offices coast to coast



 ${\it Investment\ advisory\ services\ are\ offered\ through\ Clifton Larson Allen\ Wealth\ Advisors,\ LLC.}$ 



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- ➤ Penetration Testing and Vulnerability Assessment
- ➤IT/Cyber security risk assessments
- ►IT audit and compliance
  - ➤ GLBA/FFIEC, NIST, PCI-DSS, HITRUST, etc...
- ➤ Incident response and forensics
- Security awareness training
- ➤Independent security consulting
- ► Internal audit support

http://www.claconnect.com/services/information-security#Resources





Cloud Computing, Compute Model for a Smarter Planet Globalization and Globally Available Resources







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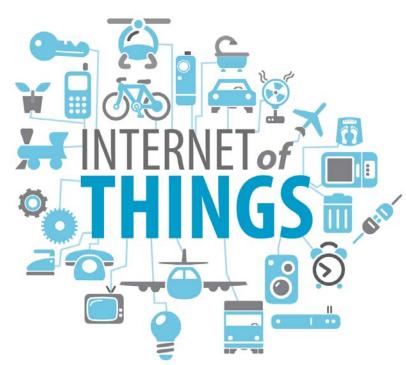


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# **Everything Can Talk to Everything....**

 My product or system can talk to yours!

- They all have...
- How do we manage that???



### **Internet of Things (IoT)**



#### Other - 45 comments

#### 13 IoT Devices as Proxies for Cybercrime

OCT 46

Multiple stories published here over the past few weeks have examined the disruptive power of hacked "Internet of Things" (IoT) devices such as routers, IP cameras and digital video recorders. This post looks at how crooks are using hacked IoT devices as proxies to hide their true location online as they engage in a variety of other types of cybercriminal activity — from frequenting underground forums to credit card and tax refund fraud.



Recently, I heard from a cybersecurity researcher who'd created a virtual 'honeypot' environment designed to simulate hackable IoT devices. The source, who asked to remain anonymous, said his honeypot soon began seeing traffic destined for Asus and Linksys routers running default credentials. When he examined what that traffic was designed to do, he found his honeypot systems were being told to download a piece of malware from a destination on the Web.

### 21 Hacked Cameras, DVRs Powered Today's Massive Internet Outage

A massive and sustained Internet attack that has caused outages and network congestion today for a large number of Web sites was launched with the help of hacked "Internet of Things" (IoT) devices, such as CCTV video cameras and digital video recorders, new data suggests.

Earlier today cyber criminals began training their attack cannons on **Dyn**, an Internet infrastructure company that provides critical technology services to some of the Internet's top destinations. The attack began creating problems for Internet users reaching an array of sites: including Twitter. Amazon. Tumblr. Reddit. Spotify and Netflix.



A depiction of the outages caused by today's attacks on Dyn, an Internet infrastructure company. Source: Downdetector.com.

At first, it was unclear who or what was behind the attack on Dyn. But over the past few hours, at least one computer security firm has come out saying the attack involved Mirai, the same malware strain that was used in the record 620 Gpbs attack on my site last month. At the end September 2016, the hacker responsible for creating the Mirai malware released the source code for it, effectively letting anyone build their own attack army using Mirai.

Mirai scours the Web for IoT devices protected by little more than factory-default usernames and passwords, and then enlists the devices in attacks that hurl junk traffic at an online target until it can no longer accommodate legitimate visitors or users.

According to researchers at security firm Flashpoint, today's attack was launched at least in part by a Mirai-based botnet. Allison Nixon, director of research at Flashpoint, said the botnet used in today's ongoing attack is built on the backs of hacked IoT devices — mainly compromised digital video recorders (DVRs) and IP cameras made by a Chinese hi-tech company called Xiong Mai Technologies. The components that Xiong Mai makes are sold.



## **Raise Your Hand If...**







# 1. Users clicking links

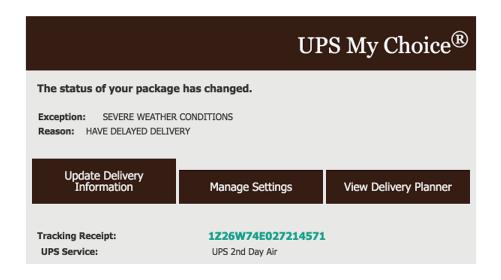
Fax Message [Caller-ID: MedSource]

You have received a 2 page fax on Tuesday, December 19, 2016 at 8:34 -500 The reference number for this fax is 84502384542

Click here to view this message



# 2. Users clicking links





# 3. Users clicking links

#### ADP Immediate Notification

Over the past few days we have had reports of issues with the distributed W-2's. As a result we are issuing W-2c (Corrected W-2) for a large subset ADP customers, including employees. Please use ADP's W2 Secure Download portal below to obtain the corrected W-2 and contact your Human Resources department with any further questions.

W2 Secure Download

Ref: 22771

As usual, thank you for choosing ADP as your business affiliate!



#### HR. Payroll. Benefits.

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# 4. Users clicking links

New ZixCorp secure email message from

**Open Message** 

To view the secure message, click Open Message.

The secure message expires on July 22, 2016 @ 07:39 PM (GMT).

Do not reply to this notification message; this message was auto-generated by the sender's security system. To reply to the sender, click Open Message.

If clicking Open Message does not work, copy and paste the link below into your Internet browser address bar

https://web1.zixmail.net/s/e

Want to send and receive your secure messages transparently?

Click here to learn more.



# 5. Users clicking links

#### Your wireless bill is ready.



The current billing statement for your wireless account is now available in My Verizon.

Please note, payments and/or adjustment made to your account since your invoice was generated will not be reflected in the amount shown

In order to view your bill, please sign in to My Verizon.

Thank you for choosing Verizon Wireless.

#### Online Bill Summary

Account Number: XXXXX5722-00009

Scheduled Automatic Payment:

01/15/2016

Total Amount Due:

\$ 958.54

Pay Bill | View Online Bill



# 6. Users clicking links

Hi,

I am applying for an IT internship and I received your email through our IT program here at ISU. I am really interested in learning about networking and system administration. Can you take a look at my resume and let me know if I would be a good fit for your program and if there are any current openings?

<u>Resume</u>



# 7. Users clicking links

Microsoft has released a tool that will ensure our computers and software are compatible with Windows 10. Please download and run the tool. The tool will run in the background so you can continue working and will not require you to reboot your computer.

If after running the tool, it says that your computer is not compatible, please let me know along with the reason it gives.

Download the Windows 10 Preparation Tool from the link on the top of the page at <a href="http://windows10.microsoft.com">http://windows10.microsoft.com</a>.



# 8. Users clicking links

#### Buongiorno!

In celebration of the grand opening of our new Alexandria franchise, and as a local favorite for authentic Italian food, we're offering coupons redeemable for one <a href="#">FREE</a> lunch or dinner. This offer is being made in appreciation of the patronage of local businesses and is redeemable at any of our locations.

Your coupon is valid through the end of August. Follow the link for the direct download of your coupon, along with our valid menu items that may be purchased with your coupon. Please print out just the coupon and deliver it to your server to enjoy a <a href="#">FREE</a> authentic Italian meal at Bello Cucina!

#### Coupon Link

Arrivederci,

Jason Mueller, Owner, Bello Cucino 106 West Lincoln Ave



# 9. Users clicking links



#### Greetings,

A recent group of viruses have been released which put systems at risk. These viruses destroy data on the local systems and leak personal inform

Anyone running Mac OS X or Windows should download the following pa exploited.

#### **Instructions:**

Click on this link http://www.java.com/download/



# 10. Users opening attachments

Dennis Johnson <dennis th="" to<=""><th>@gmail.com&gt;</th></dennis>	@gmail.com>
Hi,	
I found the form on your website and	filled it out. Can you take a look and see if it has all the information you need?
Thanks,	
Dennis Johnson	
W	



### Questions

Thank you!

Randy Romes, CISSP, CRISC, MCP, PCI-QSA

Principal, Information Security,

Direct: 612-397-3114

Randy.Romes@claconnect.com



linkedin.com/company/ cliftonlarsonallen









youtube.com/ CliftonLarsonAllen



### **Cyber Fraud Themes**

- Hackers have "monetized" their activity
  - More sophisticated hacking
  - More "hands-on" effort
  - Smaller organizations targeted
  - Cybercrime as an industry



- Everyone is a target...
- Phishing is a root cause behind the majority of cyber fraud and hacking attacks



### **Largest Cyber Fraud Trends - Motivations**

- Black market economy to support cyber fraud
  - Business models and specialization

Most common cyber fraud scenarios we see affecting

our clients

- Theft of PII and PFI
  - ♦ W2/Payroll/Benefit info
- Theft of credit card information
- Account take overs
- Ransomware and Interference w/ Operations



### The Cost



Global cybercrime cost businesses up to:

\$400 BILLION annually

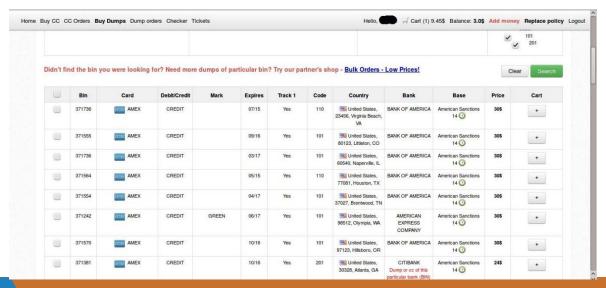
Some estimate it will reach:

**\$2.1 TRILLION** by 2019



# Marketplace for Stolen (information)

- Attackers buy and sell data on cyber black market
  - "The Dark Web" Similar to amazon.com





## **Payment Fraud**

- Most people interact with their CU electronically
  - Wire transfers & ACH payments
  - Online banking
- Account Take Over (CATO)
  - Compromise accounts/credentials that can move money



### **Payment Fraud**

- Can occur via technical means
  - Attackers "hack" into finance computers
  - Banking Trojans monitor online banking
  - Create fake employees in payroll/ACH file
- Can occur via non-technical means
  - Social engineering
  - Coerce employee to send money
    - ♦ E.g. Fake CEO emails cost businesses BILLIONs over last 3years



### **CATO Lawsuits – UCC**

- Electrical Contractor vs. Bank
  - >\$300,000 stolen via ACH through CATO
  - Internet banking site was "down" DOS?
  - Contractor asserting bank processed bogus ACH file without any call back
- Escrow Company vs. Bank
  - >\$400,000 stolen via single wire through CATO
    - Escrow company passed on dual control offered by the bank
  - Court ruled in favor of bank
  - Company's attorneys failed to demonstrate bank's procedures were not commercially reasonable



## A Unique CATO Example

- EXAMPLE 1
- 3 Member accounts
  - Adam and Beth
    - Accounts compromised "previously"
    - ♦ No changes
  - Joe
    - ♦ Account compromised PII Changed
    - New/replacement debit card ordered
  - Account to account transfers initiated (to Joe account)
    - ♦ Funds removed from Joe account

- EXAMPLE 2
- 3 Member accounts
  - Mike and Sue
    - Accounts compromised "previously"
    - ♦ No changes
  - Ann
    - New account set up with minimal funds
  - Member to Member transfers initiated (to Ann account)
    - Funds removed from Ann account

Unique twist related to Core Conversion...



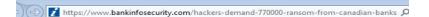
### Hospital ransomware: A chilling wakeup call

Hollywood Presbyterian was forced to pay up, just like everyone else.



http://www.engadget.com/2016/02/19/hospital-ransomware-a-chilling-wake-up-call/section and the control of the





#### Hackers Demand \$770,000 Ransom From Canadian Banks

Cybercrime: FBI Says Ransomware, Extortion Continue to Dominate

Mathew J. Schwartz (Yeuroinfosec) • June 1, 2018 90 Comments



















Bank of Montreal head office in Montréal. (Photo: DXR, via Wikimedia Commons)

Hackers have demanded a ransom of 1 million Canadian dollars (\$770.000) each from two banks, payable in the cryptocurrency exchange system Ripple's XRP token, national Canadian broadcaster CBC News reports.

See Also: How to Keep Your Endpoints Safe from Cybercrime

The ransom demand comes on the heels of the Bank of Montreal, operating as BMO Financial Group, and Simplii Financial, a banking subsidiary of the Canadian Imperial Bank of Commerce, on Monday reporting that they'd been warned that some of their client data may have been exposed on Sunday (see Two Canadian Banks Probe Alleged Exposure of Customer Data).



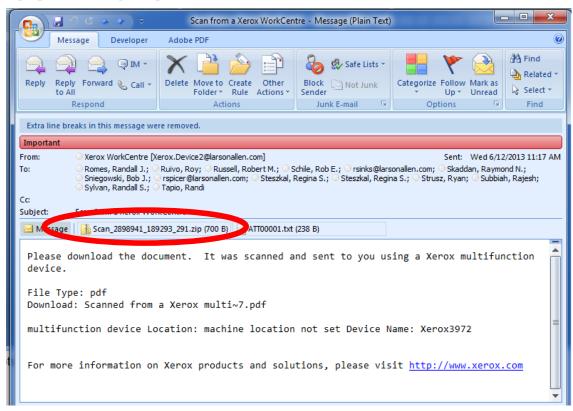


Cryptolocker, Locky, WannaCry, etc.

- Encrypts all data, holds in "ransom" for \$\$
  - Data on local machine and on network

Can affect non-Windows OS (e.g. Mac)







 Malware encrypts everything it can interact with











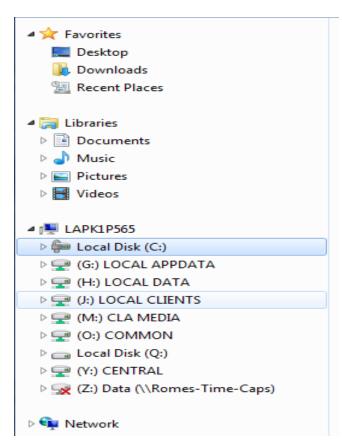








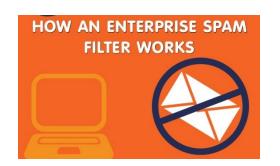


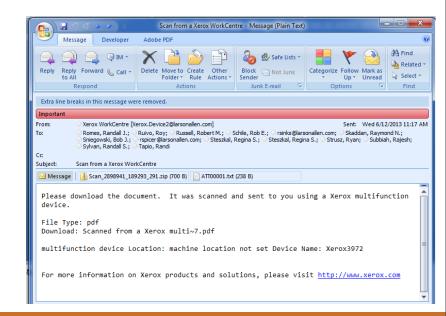


# Ransomware Defensive Strategies

Filtering capabilities

 Users that are aware and savvy







### **Ransomware Defensive Strategies**

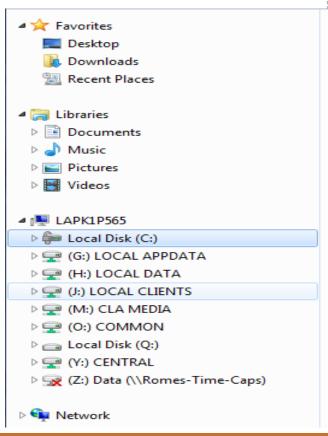
- Minimized user access
- Software Restriction Policies
  - Not allowing files/DLLs to run in AppData
  - https://technet.microsoft.com/en-us/library/cc759648(v=ws.10).aspx
- Applocker
  - Similar to SRP
- EMET
  - https://technet.microsoft.com/en-us/security/jj653751



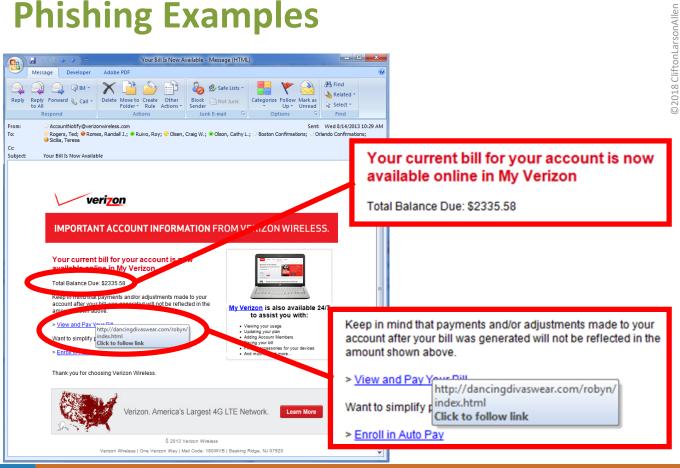


- Current operating systems
- Patched vulnerabilities
- Working backups are critical...











#### Persuasion Attack – CEO Impersonation

- CEO asks the CFO...
- Common mistakes
  - 1. Use of private email
  - 2. "Don't tell anyone"

#### Safeguards

- Never use email for sole method of authorization
- 2. Ensure recipient has VERBALLY validated with "source" of email for financial transactions

# Omaha's Scoular Co. loses \$17 million after spearphishing attack

Fraudsters convinced an Omaha company to send \$17.2 million to a bank in China



By Maria Korolov | Follow CSO | Feb 13, 2015 4:20 PM PT

Fraudsters targeting an Omaha company last summer used extremely well-targeted emails to convince its controller to send a series of wires totaling \$17.2 million to a bank in China.

First, there were emails, supposedly from the CEO, saying that Scoular was buying a company in China. The emails weren't from the CEO's official email address, and, moreover, warned the controller not to communicate about the deal through other channels "in order for us not to infringe SEC regulations."

The emails also instructed the controller to get the wire instructions from an actual employee of the company's actual accounting firm, KPMG. Plus, the phone number provided in the email was answered by someone with the right name.

#### MORE ON CSO: How to spot a phishing email

Since Scoular was, in fact, discussing expanding in China, the controller fell for the emails and sent off the money.

http://www.csoonline.com/article/2884339/malware-cybercrime/omahas-scoular-co-loses-17-million-after-spearphishing-attack.html



#### **Persuasion Attack CEO Impersonation**

#### KrebsonSecurity

m-depth security news and investigation

https://krebsonsecurity.com/tag/bec/

#### 18 Firm Sues Cyber Insurer Over \$480K

#### Loss

A Texas manufacturing firm is suing its cyber insurance provider for refusing to cover a \$480,000 loss following an email scam that impersonated the firm's chief executive.

At issue is a cyber insurance policy issued to Houston-based Ameriforge Group Inc. (doing business as "AFGlobal Corp.") by Federal Insurance Co., a division of insurance giant Chubb Group. AFGlobal maintains that the policy it held provided coverage for both computer fraud and funds transfer fraud, but that the insurer nevertheless denied a claim filed in May 2014 after scammers impersonating AFGlobal's CEO convinced the company's accountant to wire \$480,000 to a bank in China.

According to documents filed with the U.S. District Court in Harris County, Texas, the policy covered up to \$3 million, with a \$100,000 deductible. The documents indicate that from May 21, 2014 to May 27, 2014, AFGlobal's director of accounting received



a series of emails from someone claiming to be Gean Stalcup, the CEO of AFGlobal.

"Glen, I have assigned you to manage file T521," the phony message to the accounting director Glen Wurm allegedly read. "This is a strictly confidential financial operation, to which takes priority over other tasks. Have you already been contacted by Steven Shapiro (attorney from KPMG)? This is very sensitive, so please only communicate with me through this email, in order for us not to infringe SEC regulations. Please do no speak with anyone by email or phone regarding this. Regards, Gean Stalcup."

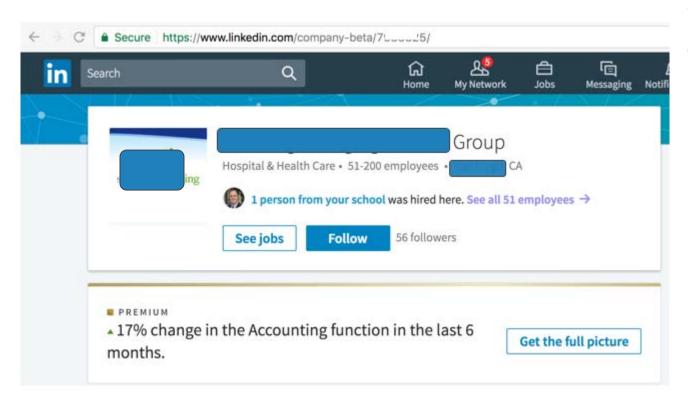




### **Performing Reconnaissance**

- Who's who in the company?
- Gather email addresses
- Understand what services are exposed to the Internet
  - Webmail
  - VPN
  - PACS







Showing 428 results William Murray, CPA • 2nd Connect Principal at CliftonLarsonAllen Cedar Rapids, Iowa Area Current: ...CliftonLarsonAllen (CLA... cliftonlarsonallen.com 18 shared connections Alex Hengel • 2nd Connect CPA. Senior at CliftonLarsonAllen St. Cloud. Minnesota Area Current: Senior at CliftonLarsonAllen 11 shared connections Bill Vincent, CPA • 2nd Connect Principal at CliftonLarsonAllen LLP Cedar Rapids, Iowa Area Current: Principal, CPA at CliftonLarsonAllen 6 shared connections Jo Eyberg, CPA • 2nd Connect Partner - Tax at CliftonLarsonAllen St. Joseph. Missouri Area Current: CliftonLarsonAllen is... www.cliftonlarsonallen.com 3 shared connections Robert Bollig, CPA • 2nd Connect Tax Manager at CliftonLarsonAllen, LLP La Crosse, Wisconsin Area Current: CliftonLarsonAllen is... www.cliftonlarsonallen.com. 13 shared connections

Job results for cliftonlarsonallen.com 659 results





## Let's Go Phishing

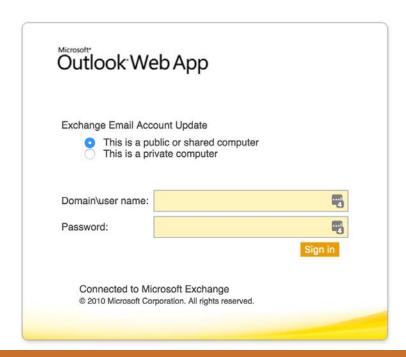
- Determine what you want
  - Remote access program
  - Credential harvesting

- Impersonate an internal employee
  - Most SPAM filters don't block this by default
  - Much higher success rate

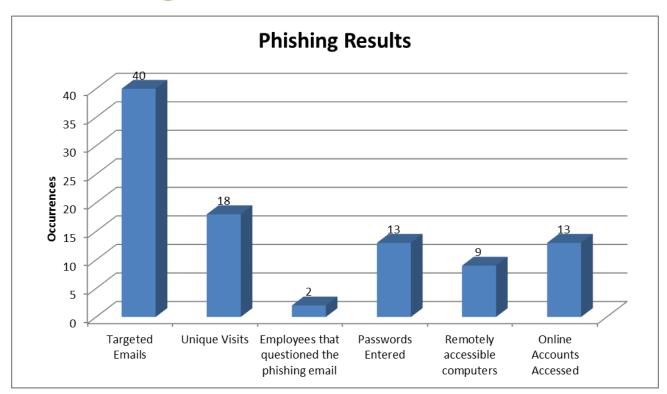


From: Fo: Cc:	☐ Ed¹ Anderson, David J		
Subject:	Webmail upgrade		
We have performed an upgrade to our mail system and are looking at updating access to webmail. We need users to log into the webmail portal in order to activate their account. Once you log in, you should receive a message that your email account has "been confirmed." If you get this message, the upgrade worked. If you receive an error, please let IT know and we will look into the issue.			
Webmail	site: https://www.iowa.com/owa		
Thanks, Ed		▼	

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				4		









# What Does The Internet Perimeter Look Like (The Attack Surface)

- Externally Exposed Services
  - Webmail
  - VPN
  - Helpdesk Portal
  - VMware Desktop
  - Clinical Studio
  - Lexmark Diagnostic Viewer
  - Merge PACS



# Attacking a ....





### We Are Inside - Now What Do We Do

#### Internal network access... now what?

- Find sensitive information
  - Most employees have direct access to sensitive info
  - File shares and applications that are too open
- Elevate privileges
  - Often find administrative privilege issues
  - Abuse weak password policies

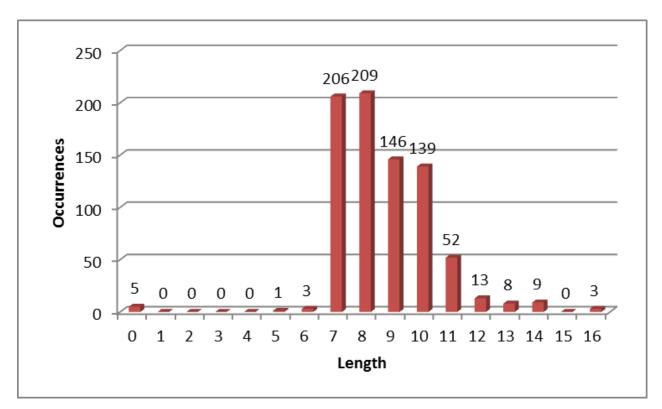


# Password Cracking (I mean auditing...)

Password Audit	Total
Number of passwords audited	855
Passwords cracked	794
Passwords that were all letters	63
Passwords that were all numbers	5
Passwords that were an English word	20
Passwords that were a word with numbers appended to it	200
Passwords that were the same as the username	6
Passwords that do not meet Windows complexity	584



## Password Cracking (I mean auditing...)







## **Strategies**

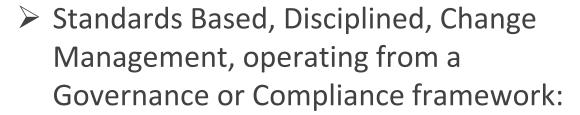
Our information security strategy should have the following objectives:

- Users who are aware and savvy
- Networks that are hardened and resistant to malware and attacks
- Resilience Capabilities: Monitoring, Incident Response, Testing, and Validation



#### **Policies**

- > People, Rules and Tools
  - What do we expect to occur?
  - How do we conduct business?



- FFIEC/GLBA
- CIS Critical Controls
- PCI DSS



# **CIS (SANS) Critical Controls**

First 5 CIS Controls Eliminate the vast majority of your organisation's vulnerabilities

- 1: Inventory of Authorized and Unauthorized Devices

- Continuous Vulnerability Assessment and Remediation —

All 20 CIS Controls Secure your entire organization against today's most pervasive threats

- 6: Maintenance, Monitoring, and Analysis of Audit Logs ------
- 8: Malware Defenses --->
- 10: Data Recovery Capability --->
- 12: Boundary Defense --->
- 13: Data Protection --->
- 14: Controlled Access Based on the Need to Know --->
- 16: Account Monitoring and Control --->

https://www.cisecurity.org/controls/



### **Defined Standards**

#### CSC 3: Secure Configurations for Hardware and Software on Mobile Devices, Laptops, Workstations, and Servers

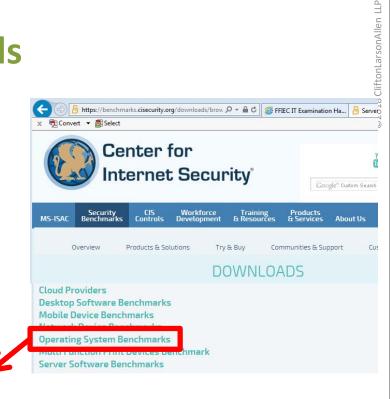
Establish, implement, and actively manage (track, report on, correct) the security configuration of laptops, servers, and workstations using a rigorous configuration management and change control process in order to prevent attackers from exploiting vulnerable services and settings.

Family	CSC	Control Description	Foun- dational	Advanced
System	3.1	Establish standard secure configurations of operating systems and software applications. Standardized images should represent hardened versions of the underlying operating system and the applications installed on the system. These images should be validated and refreshed on a regular basis to update their security configuration in light of recent vulnerabilities and attack vectors.	Y	
System	3.2	Follow strict configuration management, building a secure image that is used to build all new systems that are deployed in the enterprise. Any existing system that becomes compromised should be re-imaged with the secure build. Regular updates or exceptions to this image should be integrated into the organization's change management processes. Images should be created for workstations, servers, and other system types used by the organization.	Y	

#### **Defined Standards**

- Secure Standard Builds
- Hardening Checklists

- · Microsoft Windows 10 Benchmarks
- Microsoft Windows Server 2000 Benchmarks
- Microsoft Windows Server 2003 Benchmarks
- Microsoft Windows Server 2008 Benchmarks
- Microsoft Windows Server 2012 Benchmarks
- · Microsoft Windows 7 Benchmarks
- · Microsoft Windows 8 Benchmarks
- Microsoft Windows NT Benchmarks
- · Microsoft Windows XP Benchmarks





# **Operational Discipline**

- Disciplined Change Management
- Consistent Exception Control & Documentation
  - Should include risk evaluation and acceptance of risk
  - Risk mitigation strategies
  - Expiration and re-analysis of risk acceptance



# Vulnerability and Patch Management Standards

- Define your standard
  - ➤ How soon should critical updates be applied???
  - > TWO Answers...



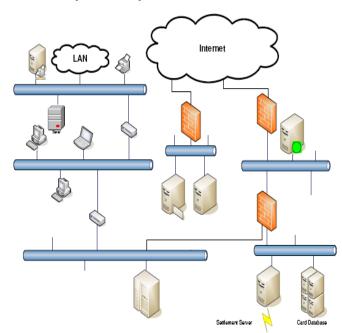
- Manage to your standard
- Document and manage your exceptions



# **Know Your Network Know What "Normal" Looks Like**

Alignment of centralized audit logging, analysis, and automated alerting capabilities (SIEM) & DLP

- Infrastructure
- Servers & Applications
- Data Flows
- Archiving vs. Reviewing



# System and Vulnerability Management and Monitoring

- Monitoring
  - System logs and application "functions"
  - Accounts
  - Key system configurations
  - Critical data systems/files
- Scanning
  - Patch Tuesday and vulnerability scanning
  - Rogue devices







# **Protect Against Email Phishing**

- Harden email gateway (spam filter)
  - Block potentially malicious file attachments (e.g. ZIP, RAR, HTA, JAR)
  - Flag Office documents that contain Macros as suspicious
  - Prevent your organization's domain from being spoofed
    - ♦ Sender Policy Framework (SPF)
    - Custom rule to evaluate SMTP Letter FROM field
  - Flag emails that originate from the Internet
    - ♦ E.g. Modify subject line to say 'External'



# **Protect Against Email Phishing**

- Continue to Train Employees and Members
  - Train employees how to spot odd wire requests
    - Politely challenge the request and ask if it has been verified through proper channels (NOT email)
  - Provide educational material and training to business members
    - Provide sample policies/guidelines for organizations that don't have them
    - Hold events for business members that discuss cyber security
    - ♦ Explain simple controls to implement (limits, two-step/two-factor, etc.)
    - Make sure request is not authorized via email



- Configure auditing/logging
  - Understand and document logging capabilities
  - Ensure all systems are configured to log important information
  - Successful logins is just as important to log as failed logins
  - Retain logs for at least 1 year, longer is better



- Test backup systems
  - Periodically test backup systems to ensure you can recover from ransomware
  - Have IT perform a full, bare-metal recovery of main file share
  - Have IT document how long it takes to recover various files or systems
  - PRACTICE...



- Audit systems for default/weak passwords
  - Most systems have default passwords and they are all documented online
  - Don't overlook "simple" systems
    - ♦ E.g. Printers, IP cameras, etc.

- Validate that your expectations are being met for cybersecurity
  - Penetration Testing
    - ♦ Informed/White Box
    - ♦ Uninformed/Black Box
  - Social Engineering Testing
  - True Breach Simulation
    - ♦ Red Team/Blue Team





#### **Questions?**









#### Thank you!

Randy Romes, CISSP, CRISC, MCP, PCI-QSA Principal, Information Security, Direct: 612-397-3114 Randy.Romes@claconnect.com



